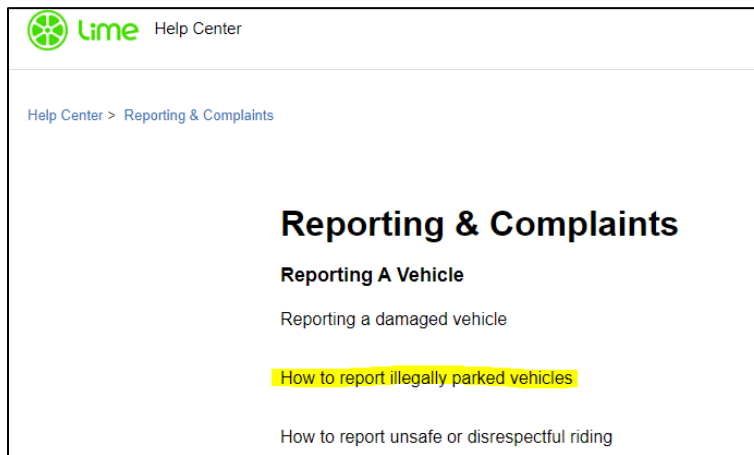


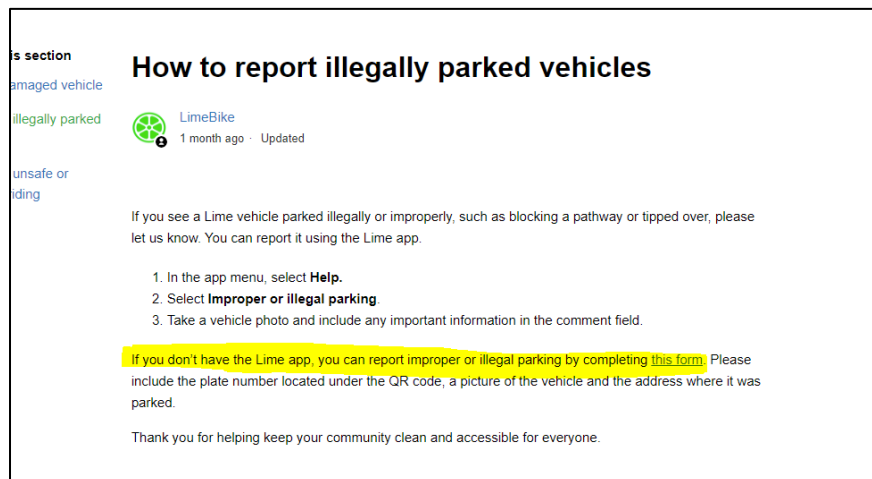


How to get a Lime Scooter or Bike picked up without the App or QR Code.

- Go to Lime Help Center: Reporting & Complaints: <https://help.li.me/hc/en-us/categories/360004847814-Reporting-Complaints>
- Go to “How to report illegally parked vehicles”



- Click “this form”



- Fill out the form. Please note the following:
 - The issue you are experiencing is most likely connected to “Non User” --> “Safety & Parking” --> “Improper Parking”

- You don't need the Trip ID or Vehicle ID to submit the form.
- In the "Description" box type the resident's name, address, and phone number where the scooter is currently at and needs to be removed from.
- If you type in your email address you will get a response from Lime addressing the issue.

Submit a request

Your email address

Phone number

Please confirm that the phone number entered matches your Lime account.

The issue you are experiencing is most likely connected to:

Where are you located?

What type of Lime vehicle is your inquiry about?