

## Performance Measures for 2020

General	
1.	Percent change in the taxable property market value from prior year to current year = 7.97%  <i>Taxable property market value change from 2019 to 2020 assessed in 2020 to be collected in 2021.</i>
2.	Number of Library visits per 1,000 population = 1,122 visits
3.	Bond ratings:  Moody's Investor Services = AAA Standard & Poor's Rating Services = aaa  The City of Rochester was assigned AAA ratings by Moody's and aaa ratings by Standard and Poor's, the highest bond ratings awarded by those agencies.
Police Services	
4.	Average Police response time = 4.43 minutes <i>(Priority 1 calls from dispatch to first officer on scene)</i>  Average Police response time = 6:49 minutes <i>(Priority 2 calls from dispatch to first officer on scene)</i>
5.	Part I crime rate = 2,147.4 per 100,000
6.	Part II crime rate = 2,612.3 per 100,000
7.	Part I crime clearance rate = 31.9%
8.	Part II crime clearance rate = 61.3%
Fire & EMS Services	
9.	Insurance industry rating of fire services = ISO 3
10.	Average Fire Response time = 5.33 minutes <i>(all code 3 calls)</i>
11.	Fire calls per 1,000 population was = 80.1
Streets	
12.	Average city street pavement condition rating = 84.5
13.	Percentage of all jurisdiction lane miles rehabilitate in the year = 12.95%  <i>This includes mill and overlay, chip seal and reconstruction projects.</i>
14.	Average hours to complete road system in snow event = 8 hours
Water	
15.	Operating cost per 1,000,000 gallons of water pumped/produced = \$8,430
Sanitary Sewer	
16.	Number of sewer blockages on city system per 100 connections = 0.013 blockages