

## Performance Measures for 2021

General	
1.	<p>Percent change in the taxable property market value from prior year to current year = 7.78%</p> <p><i>*Taxable property market value change from 2020 to 2021 assessed in 2021 to be collected in 2022.</i></p> <p><i>**Taxable property market value includes real and personal property, net of tax increments.</i></p> <p><i>***Prior year's percentage based on this calculation method would have been 9.57%.</i></p>
2.	<p>Number of Library visits per 1,000 population = 1,427 visits</p> <p><i>Includes in person, curbside pickup and bookmobile. This is approximately a 200 visit increase from 2020.</i></p>
3.	<p>Bond ratings:</p> <p>Moody's Investor Services = AAA</p> <p>Standard &amp; Poor's Rating Services = aaa</p> <p>The City of Rochester was assigned AAA ratings by Moody's and aaa ratings by Standard and Poor's, the highest bond ratings awarded by those agencies.</p>
Police Services	
4.	<p>Average Police response time = 5.00 minutes</p> <p><i>(Priority 1 calls from dispatch to first officer on scene)</i></p> <p>Average Police response time = 4:54 minutes</p> <p><i>(Priority 2 calls from dispatch to first officer on scene)</i></p>
5.	Group A crime rate = 4,799 per 100,000
6.	Group B crime rate = 917 per 100,000
7.	Group A crime clearance rate = 34.8%
8.	Group B crime clearance rate = 100% <i>(Only arrests reported in National Incident Based Reporting System)</i>
Fire & EMS Services	
9.	Insurance industry rating of fire services = ISO 3
10.	Average Fire Response time = 5.29 minutes <i>(all code 3 calls)</i>
11.	Fire calls per 1,000 population was = 92.1
Streets	
12.	<p>Average city street pavement condition rating = 84.0</p> <p><i>This is a 0.5 decrease from 2020.</i></p>
13.	<p>Percentage of all jurisdiction lane miles rehabilitated in the year = 9.7%</p> <p><i>This includes mill and overlay, chip seal and reconstruction projects.</i></p>
14.	Average hours to complete road system in snow event = 8 hours <i>(same as 2020)</i>

## Water

15. Operating cost per 1,000,000 gallons of water pumped/produced = \$2,459

*\*2020 amount reported should have been \$2,488*

*\*\*The 2021 cost represents a decrease of \$29 from 2020*

## Sanitary Sewer

16. Number of sewer blockages on city system per 100 connections = 0.005 blockages

*This is a 0.008 decrease from 2020.*