

City Government Directory

City Services & Information

Service/Information	Department	Location	Address	Phone #
--A--				
Administration & Formulation of Policy	Mayor/Council	City Hall	201 4 th Street SE, Room 281	Tel: 328-2700 Fax: 328-2727
Accident Reports (Traffic)	Police	Law Enforcement Center	101 4 th Street SE	Tel: 328-6800 Fax: 328-6975
Accounting and Audits	Finance/Information Technology	City Hall	201 4 th Street SE, Room 204	Tel: 328-2850 Fax: 328-2876
Affirmative Action Plan	Human Resources	City Hall	201 4 th Street SE, Room 295	Tel: 328-2555 Fax: 328-2565
Animal Control	Police	Rochester Animal Control	2150 Campus Drive SE	Tel: 328-6960 Fax: 328-6975
Applications/Employment	Human Resources	City Hall	201 4 th Street SE, Room 295	Tel: 328-2555 Fax: 328-2565
Assessments (Information & Payments)	City Clerk	City Hall	201 4 th Street SE, Room 135	Tel: 328-2900 Fax: 328-2901
Athletic Leagues	Parks and Recreation	City Hall	201 4 th Street SE, Room 150	Tel: 328-2525 Fax: 328-2535
--B--				
Bands	Music	City Hall	201 4 th Street SE, Suite 170	Tel: 328-2201 Fax: 328-2202
Banners	City Clerk	City Hall	201 4 th Street SE, Room 135	Tel: 328- 2900 Fax: 328-2901
Bookmobile	Public Library	Public Library	101 2 nd Street SE	Tel: 328-2302
Bonds	Finance/Information Technology	City Hall	201 4 th Street SE, Room 204	Tel: 328-2850 Fax: 328-2876
Books	Public Library	Public Library	101 2 nd Street SE	Tel: 328-2300

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Service/Information	Department	Location	Address	Phone #
Bridges (Design/Maintenance)	Public Works	City Hall	201 4 th Street SE, Room 108	Tel: 328-2400 Fax: 328-2401
Budget (Information)	Finance/Information Technology	City Hall	201 4 th Street SE, Room 204	Tel: 328-2850 Fax: 328-2876
Budget Preparation (Annual)	City Administration	City Hall	201 4 th Street SE, Room 266	Tel: 328-2000 Fax: 328-2727
Building Code Enforcement	Building Safety	Rochester Building Safety	4001 West River Parkway SE, Suite 100	Tel: 328-2600 Fax: 328-2601
Bus Passes	City Clerk	City Hall	201 4 th Street SE, Room 135	Tel: 328-2900 Fax: 328-2901
--C--				
Capital Improvement Program	City Administration	City Hall	201 4 th Street SE, Room 266	Tel: 328-2000 Fax: 328-2727
Choir	Music	City Hall	201 4 th Street SE, Suite 170	Tel: 328-2201 Fax: 328-2202
City Council & Committee Minutes	City Clerk	City Hall	201 4 th Street SE, Room 135	Tel: 328-2900 Fax: 328-2901
City Government (Coordination Of)	City Administration	City Hall	201 4 th Street SE, Room 266	Tel: 328- 2000 Fax: 328-2727
City Sales Tax	Finance/Information Technology	City Hall	201 4 th Street SE, Room 204	Tel: 328-2850 Fax: 328- 2876
City Treasurer	Finance/Information Technology	City Hall	201 4 th Street SE, Room 204	Tel: 328-2850 Fax: 328- 2876
Concerts (Musical Groups, Children)	Music	City Hall	201 4 th Street SE, Suite 170	Tel: 328-2201 Fax: 328-2202
Consulting Service (Athletic, facilities, equipment, etc.)	Park and Recreation	City Hall	201 4 th Street SE, Room 150	Tel: 328-2525 Fax: 328-2535
--D--				
Data Practices	City Clerk	City Hall	201 4 th Street SE, Room 135	Tel: 328-2900 Fax: 328-2901

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Service/Information	Department	Location	Address	Phone #
Debris Removal (Residential)	Building Safety	Rochester Building Safety	4001 West River Parkway SE, Suite 100	Tel: 328-2600 Fax: 328-2601
Demolition Permit	Building Safety	Rochester Building Safety	4001 West River Parkway SE, Suite 100	Tel: 328-2600 Fax: 328-2601
Development of Downtown Rochester	Community Development	City Hall	201 4 th Street SE, Room 108	Tel: 328-2950 Fax: 328-2401
“Down by the Riverside”	Music	City Hall	201 4 th Street SE, Suite 170	Tel: 328-2201 Fax: 328-2202

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Education Assistance (Employees)	Human Resources	City Hall	201 4 th Street SE, Room 295	Tel: 328-2555 Fax: 328-2565
Educational Materials	Public Library	Public Library	101 2 nd Street SE	Tel: 328-2300
Election Administration	County Auditor/Treasurer	County Courthouse	151 4 th Street SE	Tel: 328-7636
Election Information	City Clerk	City Hall	201 4 th Street SE, Room 135	Tel: 328-2900 Fax: 328-2901
Electric Applications	Public Utilities	Rochester Public Utilities	4000 East River Road NE	Tel: 280-1500
Electrical Code Enforcement	Building Safety	Rochester Building Safety	4001 West River Parkway SE, Suite 100	Tel: 328-2600 Fax: 328-2601
Emergency	Police	Law Enforcement Center	101 4 th Street SE	Tel: 911
Employee Benefits	Human Resources	City Hall	201 4 th Street SE, Room 295	Tel: 328-2555 Fax: 328-2565
Energy Conservation (Information)	Public Utilities	Rochester Public Utilities	4000 East River Road NE	Tel: 280-1500

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Fire Code Enforcement	Fire	City Hall	201 4 th Street SE, Room 10	Tel: 328-2800
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Service/Information	Department	Location	Address	Phone #
Fire Inspections	Fire	City Hall	201 4 th Street SE, Room 10	Tel: 328-2800
Fire Prevention Instruction	Fire	City Hall	201 4 th Street SE, Room 10	Tel: 328-2800
First Aid	Fire	Fire Station	201 4 th Street SE, Room 10	Tel: 328-2800
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Golf	Parks and Recreation	City Hall	201 4 th Street SE, Room 150	Tel: 328-2525 Fax: 328-2535
Governing of City of Rochester	Mayor/Council	City Hall	201 4 th Street SE, Room 281	Tel: 328-2700 Fax: 328-2727
Grading	Public Works	City Hall	201 4 th Street SE, Room 108	Tel: 328-2400 Fax: 328-2401
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Health	Olmsted Public Health Department	Olmsted Public Health Services	2100 Campus Drive SE, Suite 100	Tel: 328-7500 Fax: 328-7501
Heating-Code Enforcement	Building Safety	Rochester Building Safety	4001 West River Parkway SE, Suite 100	Tel: 328-2600 Fax: 328-2601
Housing-Code Enforcement (Rental Properties)	Building Safety	Rochester Building Safety	4001 West River Parkway SE, Suite 100	Tel: 328-2600 Fax: 328-2601
--I--				
Ice Activities	Parks and Recreation	City Hall	201 4 th Street SE, Room 150	Tel: 328-2525 Fax: 328-2535
Information Systems	Finance/Information Technology	City Hall	201 4 th Street SE, Room 204	Tel: 328-2850 Fax: 328-2876
Inspections (Electrical, Plumbing, Building, Etc.)	Building Safety	Rochester Building Safety	4001 West River Parkway SE, Suite 100	Tel: 328-2600 Fax: 328-2601
Interviews (New Hires)	Human Resources	City Hall	201 4 th Street SE, Room 295	Tel: 328-2555 Fax: 328-2565

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Service/Information	Department	Location	Address	Phone #
Investments	Finance/Information Technology	City Hall	201 4 th Street SE, Room 204	Tel: 328-2850 Fax: 328-2876
--J--				
Job Opportunities	Human Resources	City Hall	201 4 th Street SE, Room 295	Tel: 328-2555 Fax: 328-2565
Junked Vehicles (on city street)	Police	Law Enforcement Center	101 4 th Street SE	Tel: 328-6800 Fax: 328-6975
Junked Vehicles (Residential Properties)	Building Safety	Rochester Building Safety	4001 West River Parkway SE, Suite 100	Tel: 328-2600 Fax: 328-2601
Juveniles & Delinquencies	Police	Law Enforcement Center	101 4 th Street SE	Tel: 328-6800 Fax: 328-6975
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Labor Negotiations & Contracts	Human Resources	City Hall	201 4 th Street SE, Room 295	Tel: 328-2555 Fax: 328-2565
Law Enforcement	Police	Law Enforcement Center	101 4 th Street SE	Tel: 328-6800 Fax: 328-6975
Laws-Passage	Mayor/Council	City Hall	201 4 th Street SE, Room 281	Tel: 328-2700 Fax: 328-2727
Legal Advisor (For City Staff)	City Attorney	City Hall	201 4 th Street SE, Room 247	Tel: 328-2100 Fax: 328-2727
Legal Documents	City Attorney	City Hall	201 4 th Street SE, Room 247	Tel: 328-2100 Fax: 328-2727
Liability Claims	Finance/Information Technology	City Hall	201 4 th Street SE, Room 204	Tel: 328-2850 Fax: 328-2876
Licenses (Bus, Gambling, Heating, Bingo, Etc.)	City Clerk	City Hall	201 4 th Street SE, Room 135	Tel: 328-2900 Fax: 328-2901
--M--				
Magazines & Newspaper	Public Library	Public Library	101 2 nd Street SE	Tel: 328-2300

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Service/Information	Department	Location	Address	Phone #
Mayo Civic Center	Mayo Civic Center	Mayo Civic Center	30 Civic Center Drive SE	Tel: 328-2220
Municipal Offenses – Prosecution	City Attorney	City Hall	201 4 th Street SE, Room 247	Tel: 328-2100 Fax: 328-2727
Music/Concerts	Music	City Hall	201 4 th Street SE, Suite 170	Tel: 328-2201 Fax: 328-2202
Musical/Athletics Conventions, Trade Shows	Mayo Civic Center	Mayo Civic Center	30 Civic Center Drive SE	Tel: 328-2220
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Notary Public	City Clerk	City Hall	201 4 th Street SE, Room 135	Tel: 328-2900 Fax: 328-2901
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Oaths	City Clerk	City Hall	201 4 th Street SE, Room 135	Tel: 328-2900 Fax: 328-2901
Original Farmed Graphics (Rentals)	Public Library	Public Library	101 2 nd Street SE	Tel: 328-2300
--P--				
Park (Maintenance, Improvements)	Parks and Recreation	City Hall	201 4 th Street SE, Room 150	Tel: 328-2525 Fax: 328-2535
Park Facilities (Rental & Reservations)	Parks and Recreation	City Hall	201 4 th Street SE, Room 150	Tel: 328-2525 Fax: 328-2535
Parking Violations	City Clerk	City Hall	201 4 th Street SE, Room 135	Tel: 328-2900 Fax: 328-2901
Payments – Licenses & Assessments	City Clerk	City Hall	201 4 th Street SE, Room 135	Tel: 328-2900 Fax: 328-2901
Payroll	Human Resources	City Hall	201 4 th Street SE, Room 295	Tel: 328-2555 Fax: 328-2565
PERA –Information, Refunds	Human Resources	City Hall	201 4 th Street SE, Room 295	Tel: 328-2555 Fax: 328-2565

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Service/Information	Department	Location	Address	Phone #
Permits (Building, Electrical, Mechanical, Etc.)	Building Safety	Rochester Building Safety	4001 West River Parkway SE, Suite 100	Tel: 328-2600 Fax: 328-2601
Planning	Olmsted County Planning	Olmsted County Planning	2122 Campus Drive SE, Suite 100	Tel: 328-7100 Fax: 328-7958
Plumbing Code Enforcement	Building Safety	Rochester Building Safety	4001 West River Parkway SE, Suite 100	Tel: 328-2600 Fax: 328-2601
Plummer House & Gardens	Parks and Recreation	City Hall	201 4 th Street SE, Room 150	Tel: 328-2525 Fax: 328-2535
Police Communications	Police	Law Enforcement Center	101 4 th Street SE	Tel: 328-6800 Fax: 328-6975
Police Crime Prevention Unit	Police	Law Enforcement Center	101 4 th Street SE	Tel: 328-6890
Police Investigations	Police	Law Enforcement Center	101 4 th Street SE	Tel: 328-6910
Police Neighborhood Watch	Police	Law Enforcement Center	101 4 th Street SE	Tel: 328-6777 Fax: 328-6110
Police Parking Control	Police	Law Enforcement Center	101 4 th Street SE	Tel: 328-6800 Fax: 328-6975
Police Patrol	Police	Law Enforcement Center	101 4 th Street SE	Tel: 328-6800 Fax: 328-6975
Police Records	Police	Law Enforcement Center	101 4 th Street SE	Tel: 328-6811 Fax: 328-6788
Police Reserves	Police	Law Enforcement Center	101 4 th Street SE	Tel: 328-6800 Fax: 328-6975
Police School Liaison Sergeant	Police	Law Enforcement Center	101 4 th Street SE	Tel: 328-6800 Fax: 328-6975
Police Silent Witness/Project Safe City	Police	Law Enforcement Center	101 4 th Street SE	Tel: 328-6800 Fax: 328-6975
Police Special Services	Police	Law Enforcement Center	101 4 th Street SE	Tel: 328-6800 Fax: 328-6975
Purchasing	Finance/Information Technology	City Hall	201 4 th Street SE, Room 204	Tel: 328-2850 Fax: 328-2876

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--R--				
Record Retention	City Clerk	City Hall	201 4 th Street SE, Room 135	Tel: 328-2900 Fax: 328-2901
Rental Properties	Building Safety	Rochester Building Safety	4001 West River Parkway SE, Suite 100	Tel: 328-2600 Fax: 328-2601
Rescue Operations	Fire/Police	Law Enforcement Center	101 4 th Street SE	Tell: 911
Rubbish Removal	Building Safety	Rochester Building Safety	4001 West River Parkway SE, Suite 100	Tel: 328-2600 Fax: 328-2601
--S--				
Safety-Information, OSHA	Human Resources	City Hall	201 4 th Street SE, Room 295	Tel: 328-2555 Fax: 328-2565
Sewer Applications	Public Works	City Hall	201 4 th Street SE, Room 108	Tel: 328-2400 Fax: 328-2401
Sewer Lines	Public Works	City Hall	201 4 th Street SE, Room 108	Tel: 328-2400 Fax: 328-2401
Sign Permits	Building Safety	Rochester Building Safety	4001 West River Parkway SE, Suite 100	Tel: 328-2600 Fax: 328-2601
Signs/Buildings	Olmsted County Planning	Olmsted County Planning	2122 Campus Drive SE, Suite 100	Tel: 328-7100 Fax: 328-7958
Snow Removal	Public Works	City Hall	201 4 th Street SE, Room 108	Tel: 328-2400 Fax: 328-2401
Streets-Design, Inspection, Maintenance	Public Works	City Hall	201 4 th Street SE, Room 108	Tel: 328-2400 Fax: 328-2401
Street Lights-Maintenance	Public Utilities	Rochester Public Utilities	4000 East River Road NE	Tel: 280-1500
Street Lights-New	Public Works	City Hall	201 4 th Street SE, Room 108	Tel: 328-2400 Fax: 328-2401
Summer Music	Music	City Hall	201 4 th Street SE, Suite 170	Tel: 328-2201 Fax: 328-2202

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Service/Information	Department	Location	Address	Phone #
Swimming	Parks and Recreation	City Hall	201 4 th Street SE, Room 150	Tel: 328-2525 Fax: 328-2535
--T--				
Traffic-Enforcement, Direction, Accidents	Police	Law Enforcement Center	101 4 th Street SE	Tel: 328-6800 Fax: 328-6975
Traffic Signals	Public Works	City Hall	201 4 th Street SE, Room 108	Tel: 328-2400 Fax: 328-2401
Tree Planting, Removal, Maintenance (Boulevards)	Parks and Recreation	City Hall	201 4 th Street SE, Room 150	Tel: 328-2525 Fax: 328-2535
--U--				
Utility Bill Payments	City Clerk	City Hall	201 4 th Street SE, Room 135	Tel: 328-2900 Fax: 328-2901
Utility Bills (Corrections, Errors)	Public Utilities	Rochester Public Utilities	4000 East River Road NE	Tel: 280-1500
--V--				
Video/Audio Cassettes, CDs	Public Library	Public Library	101 2 nd Street SE	Tel: 328-2300
Violations-Parking	City Clerk	City Hall	201 4 th Street SE, Room 135	Tel: 328-2900 Fax: 328-2901
Violations-Traffic	Traffic Violations	County Courthouse	151 4 th Street SE	Tel: 328-7636
Voter Registration	City Clerk	City Hall	201 4 th Street SE, Room 135	Tel: 328-2900 Fax: 328-2901
--W--				
Wastewater Treatment	Public Works	Water Reclamation Plant	301 37 th Street NW	Tel: 328-2650 Fax: 328-2651
Water Applications	Public Utilities	Rochester Public Utilities	4000 East River Road NE	Tel: 280-1500

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Service/Information	Department	Location	Address	Phone #
Water Mains	Public Works	City Hall	201 4 th Street SE, Room 108	Tel: 328-2400 Fax: 328-2401
Weed Control & Eradication	Parks and Recreation	City Hall	201 4 th Street SE, Room 150	Tel: 328-2525 Fax: 328-2535
Winter Activities	Parks and Recreation	City Hall	201 4 th Street SE, Room 150	Tel: 328-2525 Fax: 328-2535
--Z--				
Zoning-Changes, Appeals, Annexation, Street Vacating	Olmsted County Planning	Olmsted County Planning	2122 Campus Drive SE, Suite 100	Tel: 328-7100 Fax: 328-7958